

## WAYS FOR RESIDENTS TO STAY INFORMED

### Social Media & Emergency Notification

**SMC ALERT** is an alert notification system used to immediately contact you during urgent or emergency situations with useful information and updates by sending text messages. Sign up at [www.smcalert.info](http://www.smcalert.info)

### Facebook, twitter and more

This technology provides an excellent platform for keeping our residents informed. Not limited to police news, we also post information about important news related to the Town of Hillsborough. Our social media outreach and education program is award winning and trendsetting. Our specialists in this area are Sergeants Nelson Corteway & David Young and they can be reached at 650-375-7552 or 650-375-7470.

Hillsborough currently maintains an active facebook page, twitter and instagram feeds, and a pinterest page. We also have a great website that is administered by Corporal Peter Gould and Officer Geoff Chenier.

- Website [www.hillsborough.net](http://www.hillsborough.net)
- Facebook [www.facebook.com/HillsboroughPD](http://www.facebook.com/HillsboroughPD)
- twitter [twitter.com/HillsboroughPD](https://twitter.com/HillsboroughPD)
- Instagram [instagram.com/hillsboroughpd](https://www.instagram.com/hillsboroughpd)

### School Resource Officer (SRO)

Inspector Meme Colla is our SRO and works directly with the Hillsborough City School District to investigate crime, provide education and assist with school functions such as Read-All-Day and Red Ribbon Week. She can be reached at 650-375-7495 or 650-375-7470 for additional information.

## RESOURCES FOR RESIDENTS

### Code Enforcement

The mission of Code Enforcement is to work in partnership with the residents of Hillsborough to promote, preserve, and maintain the Town's attractive and rural appearance. We do this through public education, facilitating a problem-solving approach to issues, and utilizing available resources and enforcement processes such as our Administrative Hearing Panel to improve our community. For additional information or to report a violation, contact Code Enforcement Officer Linda Stevens at 650-375-7572 or 650-375-7470.

### Tips for Safe Teen Parties

Teen parties are an important part of socialization and growth. We have tips and tools to make sure they happen in a safe way. Call Sergeant Dave Young at 650-375-7528 or 650-375-7470 for additional information.

### V-SAFE

An Officer will evaluate the inside of your vehicle for safety and make sure all adjustments are correct on mirrors, seats, etc. They will also make certain that there are no objects that could become injurious projectiles during a collision. This is a service targeted to elderly drivers, but is offered to all Hillsborough residents. Call Corporal Peter Scatena at 650-375-7598 or 650-375-7470 for additional information.

### Traffic

The Traffic Enforcement Division develops plans for Town events, provides enforcement and assists with planning roadway upgrades. For additional information or enforcement requests, contact Sergeant Pat Barrett at 650-375-7573 or 650-375-7470

# HILLSBOROUGH POLICE DEPARTMENT

## SUMMARY OF SERVICES



[www.hillsborough.net/police](http://www.hillsborough.net/police)

Direct 650- 375-7470

1600 Floribunda Avenue  
Hillsborough, CA 94010

**The Town of Hillsborough Police Department is dedicated to protecting life and property.**

- We are proud to have the lowest crime rate in California for over a decade and have worked closely with our residents to achieve this.
- We were one of the first law enforcement agencies to have a social media presence.
- We have several innovative and award-winning programs briefly outlined in this brochure.

Please let us know if you have any comments or suggestions to improve the services we provide.

We are available 24 hours a day, seven days a week at 650-375-7470 or by email at [police@hillsborough.net](mailto:police@hillsborough.net)

### **Presentations**

Our staff routinely makes presentations to service groups, resident groups, parent groups, classrooms and Hillsborough Neighborhood Network trainings. Additional information is available by calling 650-375-7470.

## **WAYS FOR RESIDENTS TO STAY SAFE**

**The most important thing you can do to prevent crime is to call the Hillsborough Police to report any suspicious activity immediately when you see it. You may remain anonymous.**

We have an informative website that provides great tips to prevent the theft of your belongings both from your home and vehicle.

Most of the thefts that occur are from unlocked cars and homes or from homes that either don't have an alarm system or have an alarm, but it was inactive at the time of the theft.

For additional crime prevention tips, to arrange a home security check or to arrange for a crime prevention specialist to conduct a neighborhood association or group meeting, contact Officer Dana Tandy at 650-375-7591 or 650-375-7470.

### **Test Your 911 Line and Alarm System**

Residents should regularly test their 911 connection and alarm system to ensure they are functioning correctly.

Please call the Communications Center at 650-375-7470 to test either system or request an officer to come to your residence and check it for you.

### **Alarm Monitoring**



Hillsborough Police provides direct alarm monitoring. Please call an alarm specialist for additional information, stickers and rates. The Alarm Specialist can be reached at 650-375-7472. This program is overseen by Corporal Bill Downes and Officers Steve Sharp and Matt Cory assist him with this program.

### **Vacation Watch List**

The Hillsborough Police Department provides residential security checks. During the course of their duty, Hillsborough Police Officers will stop by your residence and conduct a foot patrol around the home.

They will check to make sure windows and doors are locked and secure. A detailed log is kept of what activity was conducted on your property while you were away.

To establish this service contact us at 650-375-7470 or stop by the Hillsborough Police Department.

### **Secure Key Storage**

We recommend that you leave a key at the Hillsborough Police Department so we can enter your residence in case of an emergency.