

Miyuki Yokoyama

From: Mike Folgner <REDACTED>
Sent: Tuesday, November 12, 2019 12:27 PM
To: Miyuki Yokoyama
Subject: Cell Towers in Hillsborough

Dear Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house or at North School right now.

In this day and age, cellular service is a basic utility. We are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for wifi/phone/TV and without power we did not have any method of communication and had to drive periodically to the Easton edition where we could receive cell coverage. We, like most families, rely on these devices to get information, updates on weather and emergency services, etc. I have heard that the town is recommending that people buy AT&T phone lines for these scenarios. This is not a solution, in these scenarios we rely on information that we can acquire through cellular data, not on the ability to call someone or be called. Phone lines do not provide this and its unreasonable to ask or expect residents to pay AT&T when most families I know use cell phones exclusively for communication.

Thank you for your consideration.

Regards,
Mike Folgner

Miyuki Yokoyama

From: Tal Simon <REDACTED>
Sent: Tuesday, November 12, 2019 1:14 PM
To: Miyuki Yokoyama
Subject: Cellular Service in Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house or at North School where my children are on a daily basis.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for internet/WiFi, phone, and TV. In the recent power outage, we did not have any method of communication from our home for almost 3 days!! We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

Thank you for your consideration.

Regards,
The Simon Family

Miyuki Yokoyama

From: REDACTED
Sent: Tuesday, November 12, 2019 1:20 PM
To: Miyuki Yokoyama
Subject: Please approve more wireless towers!

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house or at *North* School where my children are on a daily basis.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for internet/WiFi, phone, and TV. In the recent power outage, we did not have any method of communication from our home for almost 3 days!! We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

Thank you for your consideration.

-- -Paul

Miyuki Yokoyama

From: Tere Casas <REDACTED>
Sent: Tuesday, November 12, 2019 1:23 PM
To: Miyuki Yokoyama
Subject: Cellular service Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house not at school.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for internet/WiFi, phone, and TV. In the recent power outage, we did not have any method of communication from our home for almost 3 days. We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

Thank you for your consideration.

Regards,

Tere Casas

Miyuki Yokoyama

From: Gallant Chen <REDACTED>
Sent: Tuesday, November 12, 2019 1:25
To: PM Miyuki Yokoyama
Cc: Tina Tan
Subject: Cell tower resolution

Marie and Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house or at *North* School where my children are on a daily basis.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for internet/WiFi, phone, and TV. In the recent power outage, we did not have any method of communication from our home for almost 3 days!! We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

If there was an emergency evacuation notice we would not know as our AT&T cell phones have no service unless the micro cell which is dependent on comcast WiFi is working.

Thank you for your consideration.

Regards,

Gallant Chen
REDACTED

Miyuki Yokoyama

From: Paul Longhenry <REDACTED>
Sent: Tuesday, November 12, 2019 1:26 PM
To: Miyuki Yokoyama
Subject: Hillsborough Wireless Coverage

Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have reliable cellular service at our house or at North School, where our children are on a daily basis.

I'm sure you're receiving many emails like this one...reflecting the importance of this issue to us parents in the community. This is a matter of public safety and we hope that you do the right thing and allow Hillsborough to make progress on this front.

Thank you for your consideration.

Regards,

Paul, Rhoda, Storm and Breeze Longhenry

Miyuki Yokoyama

From: Jerry Selvitella <REDACTED>
Sent: Tuesday, November 12, 2019 1:46 PM
To: Miyuki Yokoyama
Cc: Tal Simon
Subject: cell towers

Hello,

We use Wi-Fi calling through Comcast/Xfinity. When Comcast/Xfinity went down over the last month, our area has terrible cell service and we can't get a call out. My wife and I live on Baileyana Way in Hillsborough. We don't know how we would call 911 in an emergency. We would love to have better cell service in our area.

Thank you,



Jerry Selvitella, REDACTED

REDACTED
REDACTED
REDACTED



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"Husbands and Wives often don't believe in life insurance.....Widows and Widowers always believe!"

Miyuki Yokoyama

From: Matthew Crisp <REDACTED>
Sent: Tuesday, November 12, 2019 1:54 PM
To: Miyuki Yokoyama
Subject: Cellular Service in Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We have at best spotty cellular service at our house and at South School where my children are on a daily basis.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for internet/WiFi, phone, and TV. In the recent power outage, we did not have any method of communication from our home for almost 3 days!! We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

Thank you for your consideration.

Regards,
Matt Crisp
REDACTED

Miyuki Yokoyama

From: Neil Schaefer <REDACTED>
Sent: Tuesday, November 12, 2019 2:28 PM
To: Miyuki Yokoyama
Cc: Erin Schaefer
Subject: Cell service in Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house, and have poor reception at South school, where my son is a second grade student.

Cellular service has become a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and the new reality of pre-emptive power outages.

We use Comcast for internet/WiFi, phone, and TV, and have installed a microcell in our home that emulates a Verizon tower and relies on an internet connection to create a cellular signal. In the recent power outage, we did not have any method of communication from our home for at least 2 days.

In addition, our fire and burglar alarm systems rely on a cellular connection to communicate with our monitoring company and first responders. Despite numerous attempts at technical workarounds, we are unable to maintain a stable connection due to the lack of wireless infrastructure in Hillsborough. In the event of an emergency, our family and, potentially, our neighbors could be at risk if there were a delay in notifying first responders due to a poor cellular connection.

We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

No good-faith argument opposing an improvement of cellular infrastructure in Hillsborough could trump the public safety issues brought about by the status quo. Without an improvement in this infrastructure, people's lives and property will remain at risk, and without enabling a feasible path for carriers to install this infrastructure, the status quo will remain.

Thank you for your consideration.

Regards,

Neil and Erin Schaefer
REDACTED
Hillsborough, CA 94010

Miyuki Yokoyama

From: Gemi José González <REDACTED>
Sent: Tuesday, November 12, 2019 2:52 PM
To: Miyuki Yokoyama
Cc: tere casas
Subject: Cellular Service in Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house or at *NorthSchool* where my children are on a daily basis.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for internet/WiFi, phone, and TV. In the recent power outage, we did not have any method of communication from our home for almost 3 days!! We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

Thank you for your consideration.

Regards,

Gemi José González
(REDACTED, Hillsborough)

Sent from my iPhone

Miyuki Yokoyama

From: Gil Simon <REDACTED>
Sent: Tuesday, November 12, 2019 3:09PM
To: Miyuki Yokoyama
Subject: Hillsborough cell service

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have effective cellular service at our house in lower Hillsborough.

Please log a vote in favor of the agenda item 9 on our behalf.

Thank you!
Gil

Miyuki Yokoyama

From: Sam Bergh <REDACTED>
Sent: Tuesday, November 12, 2019 3:16PM
To: Miyuki Yokoyama
Subject: Cellular Service in Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with acceptable design standards. We do not have cellular service at *North* School where my children are on a daily basis and I want to see this fixed.

Regards,
Sam Bergh

Miyuki Yokoyama

From: Curtis <REDACTED>
Sent: Tuesday, November 12, 2019 3:17 PM
To: Miyuki Yokoyama
Subject: Mobile Coverage in Hillsborough

Dear Hillsborough Council Members,

I just became aware today of agenda item #9, which as I understand it, pertains to design standards for cellular structures in Hillsborough. I have been a long-time *proponent* of improving Hillsborough's mobile coverage. We have basically no coverage at our residence and obviously throughout parts of our town. Not only is this terribly inconvenient for many reasons, including trying to get a ride-sharing operator to find you, but it is also extremely dangerous. For public safety, minimal mobile coverage is a requirement like any utility.

I encourage any resolution that make it easier for mobile companies to expand into Hillsborough. Considering the topography and population density of Hillsborough, we should be thrilled if any carrier wants to invest in our town. Though I'm well aware of those that think mobiles sites will hurt our town's esthetic, today's mobile arrays are small, unobtrusive, and are a way of life (not unlike telephone electrical transformers).

Thank you for your attention.

Curtis Raff, DDS
REDACTED

Miyuki Yokoyama

From: Ben Werther <REDACTED>
Sent: Tuesday, November 12, 2019 3:34PM
To: Miyuki Yokoyama
Subject: Cellular Service in Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house or at North School where my children are on a daily basis.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

In an emergency or power outage, it is not a feasible solution to have to drive to neighboring towns to be able to receive updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

Thank you for your consideration.

Regards,
Ben Werther

Miyuki Yokoyama

From: Melissa Farris <REDACTED>
Sent: Tuesday, November 12, 2019 4:30 PM
To: Miyuki Yokoyama
Cc: Jim Farris
Subject: Cellular service in Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house or at *NorthSchool* where my children are on a daily basis.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for internet/WiFi, phone, and TV. In the recent power outage, we did not have any method of communication from our home for almost 3 days!! We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

Thank you for your consideration.

Regards,

Jim and Melissa Farris
REDACTED

Miyuki Yokoyama

From: Danica Den <REDACTED>
Sent: Tuesday, November 12, 2019 4:44PM
To: Miyuki Yokoyama
Subject: Cellular Service in Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house or at *North* School where my children are on a daily basis.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for internet/WiFi, phone, and TV. In the recent power outage, we did not have any method of communication from our home for almost 3 days!! We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

Thank you for your consideration.

Regards,
Arthur and Danica Fu
REDACTED

Miyuki Yokoyama

From: Cindy Panchula <REDACTED>
Sent: Tuesday, November 12, 2019 5:40 PM
To: Miyuki Yokoyama
Subject: Cellular service in Hillsborough

Dear Hillsborough Council Members,

My family is in strong support of passing Agenda Item #9 tonight in favor of taking a step towards finally allowing wireless carriers to install cellular infrastructure in our town with the design standards our town has put in place. We do not have cellular service at our house or at *West* School where my children are on a daily basis.

In this day and age, cellular service is a basic utility that our town can not and should not be voluntarily blocking. Furthermore, we are increasingly concerned with the safety and security issues that arise from not having coverage in our homes and schools. This has been recently exacerbated by the rising threat of fires in our area, the inability to communicate with our schools should an emergency arise, and new reality we face in daily life with rolling power outages.

To give you a sense of specifically why this is a problem, we use Comcast for internet/WiFi and TV and do not have a landline. We use a booster for cellular service from Verizon. In the recent power outage, we did not have any method of communication from our home for almost 3 days!! We, like most families in our town, rely on these devices to get updates on weather and emergency services, fires, power outages, and a lot of other information. It is not a feasible solution to have to drive to neighboring towns to be able to receive these updates, and it is unconscionable to continue putting obstacles in the way of carriers who are ready, willing, and able to build out wireless connectivity in our town.

Thank you for your consideration.

Regards,

Cindy Panchula
REDACTED